



CPT Code/ G-codes	UHC- Medicaid	UHC- Commercial	BlueCross - Medicaid	BlueCross - Commercial	Amerigroup	Cigna	Aetna
99201 – 99215 Office E/M Audio/ visual	✓ Report with POS 2 *live, interactive audio-visual or audio-only trans- mission, See additional information below	✓ Report with POS 2 *live, interactive audio-visual or audio-only trans- mission, See additional information below	✓ Report with POS 2 No modifier required	✓ Report with POS 2 No modifier required	✓ Report with POS 2 No modifier required	✓ Providers should bill using a face-to-face E/M code. Append the GQ modifier Report POS that would be typically billed if the service was deliv- ered face to face.	✓ These visits are considered the same as in-person visits and are paid at the same rate as regular, in-person visits.
99441 – 99443 Telephone (Provider Codes Only)	*Report 99201- 99215 for audio only See above	*Report 99201- 99215 for audio only See above	✓ Report with POS 2 No modifier required	✓ Report with POS 2 No modifier required	✓ Report with POS 2 No modifier required		
99421 – 99423 Online E/M Patient initiated through secure portal	✓ Report with POS 2	✓ Report with POS 2			✓ Report with POS 2 No modifier required		✓
G2012 Virtual Check-In	✓ Report with POS 2 No modifier required					✓	✓

* For commercial, Medicaid and Medicare Advantage members, UnitedHealthcare has waived audio-video requirements and will reimburse telehealth services provided through live, interactive audio-visual or audio-only transmission to new or existing patients whose medical benefit plans cover telehealth services, unless otherwise permitted by state law.

*****Disclaimer*****

The Tennessee Chapter of the American Academy of Pediatrics (TNAAP) is not affiliated with any other organization, vendor or company. The information contained herein is intended for educational purposes only, and any other use (including, without limitation, reprint, transmission or dissemination in whole or in part) is strictly prohibited. Although reasonable attempts have been made to provide accurate and complete information, neither the publisher nor any person associated with TNAAP warrant or guarantee the information contained herein is correct or applicable for any particular situation. TNAAP will not undertake to update any information provided herein. In all cases, the practitioner or provider is responsible for use of this educational material, and any information provided should not be a substitution for the professional judgment of the practitioner or provider. *CPT codes, nomenclature and other data are copyright 2019 American Medical Association. All rights reserved. No fee schedules, basic units, relative values or related listings are included in CPT. The AMA assumes no liability for the data contained herein. *The Tennessee Chapter of the American Academy of Pediatrics is incorporated in the state of Tennessee.*