

Tennessee Chapter

INCORPORATED IN TENNESSEE

American Academy of Pediatrics

DEDICATED TO THE HEALTH OF ALL CHILDREN®



TNAAP Pediatric Practice Management Conference

Working together to solve the practice management puzzle.

Virtual Conference | May 12, 2023



9:00 – 9:05 – Welcome and Intro

9:05 – 9:15 – BlueCare of Tennessee Presentation

Jerresha Johnson, Community Care Partner

9:15 – 10:00 – TennCare Enrollment Reverification – The “Unwinding”

Joseph S. Zickafoose, MD, MS, Assistant Professor of Pediatrics, Department of Pediatrics

Kim Hagan, TennCare Director of Member Services

10:00 – 10:45 – Examining how unconscious bias and microaggressions impact our systems

V. Faye Jones, MD, PhD, MSPH, Associate Vice President for Health Affairs, University of Louisville

10:45 – 10:50- UHC Presentation

10:50 – 11:45 - Recruit, Retain & Motivate the Best Employees

Sheri Smith, FACMPE, SHRM-CP, SVMIC Senior Medical Practice Consultant

11:45 – 12:15 Lunch Break

12:15 – 12:25 - Tennessee Early Intervention System Presentation

Commissioner Brad Turner and Assistant Commissioner Kelly Hyde

12:25 – 1:15 - NPs & PAs: Successful Supervision in Your Practice

Suzanne Berman, MD, FAAP, Plateau Pediatrics, Chair, AAP Section on Administration and Practice Management

1:15 – 2:00 –PCMH Panel Discussion

MCOs PCMH Representatives

On Demand - Vaccine Confidence

Sean O’Leary, MD, MPH, Professor of Pediatrics at the University of Colorado School of Medicine and Children’s Hospital Colorado